Jan has done a stack of great work and received the following information from

Cameron Demoy Hickory Group Level 1, 101 Cremorne Street Richmond VIC 3121

Residents of <u>400 St Kilda Rd</u> did not receive your letter dated 18 May until 30 May. There may be some delay in return of Form 4 Protection Work Notices. We did not receive self-addressed envelopes so assume we should send forms to your Cremorne St address. Is that correct?

The letters were dated 18 May 2018 however due to the large number of notices required for this project (over 1700) they weren't able to be posted until 25 May 2018 once they were all collated. The letters obviously take a few days to get to you in the mail, with you receiving them on 30 May 2018. We agree the 14 day period commenced on this date. Yes, the forms can be sent to our Cremorne St address:

Alternatively, you could scan and email your response to me if you prefer.

**Traffic management:** there are 2 different maps showing ingress & egress to the subject site but it's not clear which one will apply. Perhaps both? One shows trucks travelling right into the Metro Tunnel construction site which does not seem desirable.

Both apply. We are awaiting approval from MMRA/CYP where traffic management impacts on their construction site.

**Noise & vibration management:** We request that no vehicles are allowed on site with reversing beepers. This is the policy of Cross Yarra Partnership in constructing the nearby Metro Tunnel Anzac Station. How do we make noise and/or vibration complaints that will appear on the complaints register? Will we be provided with a contact number to call?

Our trucks will have the newer technology broadband reversing squawkers. Yes, you will be provided with a contact number to call. This will be advised via a future community information letter prior to commencement.

**Dilapidation reports**: Coverage of our building at <u>400 St Kilda Rd</u> is minimal & taken from a distance while surrounded by John Holland Early Works equipment. Will there be a more detailed coverage of our building? No, the dilapidation survey captures the current condition of the building. Will there be any monitoring devices on or near our building?

No, this is not required nor part of protection work for the building.

**Insurance:** I note on the Certificate of Currency provided that the Insurance expires on 1 July 2018 the date works are due to commence.

The certificate of currency for our insurance is valid until 1 July 2018 as our insurances are global policies which are renewed on an annual basis. We will be able to provide an updated certificate of insurance once we have completed our annual renewal process over the coming weeks.