



St Kilda Town Hall
99a Carlisle Street
St Kilda
Victoria 3182

portphillip.vic.gov.au

ASSIST Customer Service

9209 6777

Dear resident,

We urgently need your help to improve our City's recycling.

With more people at home at the moment, there has been a sharp increase in recycling contamination. This occurs when the wrong items are put in the yellow-lidded bin. It can sometimes be the simplest thing, such as broken window glass, a plastic bag or a chip packet.

Even if you think you're doing the right thing, we urge you to double-check to make sure.

The most common mistakes are:

- bagging recycling in rubbish bags or similar
- garden and food waste.

The cost of contamination

Contamination costs us all: we all know about the negative environmental impact, but there's also huge financial cost to Council and ratepayers alike. If a bin is contaminated, it means there are extra costs to process materials and in some cases all items will be sent to landfill.

We will be conducting ongoing auditing of bins to improve our recycling. If they are found to have high levels of contamination, your collection may not take place.

Here's a reminder. These items **must not** be placed in your yellow-lidded bin:

- household waste/food scraps
- soft plastics and plastic bags
- garden waste
- styrofoam.

These items can be placed in your yellow-lidded bin:

- empty plastic containers and bottles (numbered 1 to 5)
- glass bottles and jars
- paper and cardboard boxes.

For a full list of acceptable items, visit portphillip.vic.gov.au/waste-management

I hope that we can work together to improve the outcomes of our recycling, which will benefit all of us.

Should you have any further questions, please contact ASSIST on 03 9209 6777.

Regards,

Cr Bernadene Voss
Mayor, City of Port Phillip